



Im1 Web Hosting CartIt™ Supplement Instructions

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Congratulations on your CartIt shopping site with Im1 Web Hosting!

We have done a successful install of the CartIt for Unix software for your site. You should read this document in its entirety. The cgi scripts are installed and tested. They are on your web site in your cgi-bin folder. It is important to note that this folder should never be modified or even browsed by the Microsoft® FrontPage® client. The FrontPage client uses http *get* and *post* functions to read from and put data to the server. Because of this, the FrontPage client will always have a copy of the OUTPUT of the program and not the actual program itself. You should use an FTP client to make a backup copy of the CartIt system files in the cgi-bin. Bear this in mind if you restore your site using a FrontPage backup! You **must** backup and restore the cartit cgi's (actually ANY cgi programs you use) using FTP.

Important: Do **NOT** use FrontPage in **FTP** mode to connect to your FrontPage enabled hosting account. The FrontPage client (amazingly) will actually destroy the extensions installed on the server. This is because the client assumes the FTP extensions are not a part of the current web. Use FTP from Internet Explorer or a client such as WS-FTP or (best option) a SFTP (Secure FTP) client that encrypts data, including username and password. All Im1 Web Servers have SSH2 (Secure Shell Protocol Version 2.0) installed which allows SFTP. You can download a SFTP client for free 30 day trial from <http://www.f-secure.com/download-purchase> Choose F-Secure SSH for Windows Client Version 5.0

The ".pass" file was just created for your account. It contains your encrypted connection password that you will use when connecting with CartIt CommerceBuddy™. Your **current password is 'cartit'** (no quotes), but you can change this with CommerceBuddy after the first time you connect to the site.

To access the CartIt system with CommerceBuddy, remember that your **current password is 'cartit'**, all lower case. You should change this password with CommerceBuddy as soon as possible.

If you do not have a copy of CommerceBuddy, you should download a copy from the CartIt web site. If you already have CommerceBuddy, you should **never** reinstall the program, as this will overwrite your database fields in the current version.

Important:

In order to use CartIt, you must be sure that you have connected to the web site with CommerceBuddy and updated your configurations. CartIt will report a System Busy error message until you have done this. This is normal, you must connect via CommerceBuddy the first time and setup the site defaults (such as company Name, address, etc), once this is done the site should be unlocked.

Before connecting with CommerceBuddy you will see a 'System Busy' message at your cartit.cgi URL: <http://www.domain.com/cgi-bin/cartit.cgi> After connection and successful update via CommerceBuddy you will see a 'Shopping cart is empty' message. This is true because you have not put anything in the basket yet.

What's Next?

Install and configure CommerceBuddy for Windows.

1. Download the CommerceBuddy program and install it.
2. Start CommerceBuddy.
3. Under **Options** set the company Information, and other important info as needed.
4. Under **Options** → **Net Connection Settings**, set the full path to commercebuddy.cgi
Example: <https://webm9.im1.net/~webm91ef/cgi-bin/commercebuddy.cgi> where webm9.im1.net is the server name and webm91ef is the user name. Do not forget the ~ (tilde) symbol in front of the username. Also note the https not http at the beginning.
5. Click on the **Online** Icon
6. Type in the CartIt password (default is 'cartit' no quotes, all lower case)
7. Select the "**Publish Options and Configurations**" option under **Session Action**.
8. Make sure you are online and click Start Session (you may get a prompt to be sure you are connected)
9. You will see a bunch of information scroll down in the message window.
10. As long as you do not see any errors, you should be ready to go to the next step, building your pages.

Build and Upload a test page

If you are using the CartIt CommerceMonkey™ plug in for FrontPage.

1. Open **FrontPage** and your site.
2. Make a new page (blank).
3. Start **CommerceMonkey**
4. Choose **Options** from the text menu at the top
5. Under **CartIt location**, type in the URL to CartIt such as: <http://www.mydomain.com/cgi-bin/cartit.cgi>
6. Make sure **Operation Mode** is set to **CartIt Unix 4.x**
7. Click on **OK**
8. Open the **Beginner wizard**.
9. Choose a template, click **Next**
10. Fill out a **Single Product description**, and enter the description, Price, and Weight.
11. Click **Finish**.
12. You should now have a test page. Save this page and upload it to the server using http **Publish** in FrontPage.
13. View your page and try out your new cart!

If you are using any other html editor

Take a look at the html on the CartIt demo site at <http://demo.cartit.com>. Simply view source, save as a new file and replace the cartit.com domain with your own. You can then use these demo pages to upload to the server and test.

More Info: The **Impact Obect Template Reference** can be found at <http://support.cartit.com>. You can also find answers to FAQs at <http://help.cartit.com/>

Other things

CartIt can be used to suggest add-on products to your clients at checkout by placing items in the **footer.html** file found in the CartIt **data** directory. This folder is not visible while in FrontPage. You need to connect via SFTP or FTP and take a look at it. You cannot edit this file in FrontPage, you must use a text editor (notepad works well **NOT** Wordpad). Why is this? The footer.html is a *fragment* of html. FrontPage detects and fixes the fragment, but that is not what we want here! We need only a partial page because the program concatenates the parts together to produce a whole page.

1. SFTP or FTP into your account
2. Change to the data directory
3. Download in ASCII mode the footer.html
4. Edit in NotePad or other Editor (we like the Free HTML-KIT from <http://www.chami.com>)
5. Upload the new file using ASCII mode SFTP or FTP.

Note: You can make this file blank if you do not want to do suggestive selling on your site.

If you get stuck and need help the Im1 Support site is at <http://support.im1.net/>

Good Luck on your New e-commerce site and thank you for choosing Im1 for your Web Presence needs!

The Im1 Support Team